

FREQUENTLY ASKED QUESTIONS

What is this program?

This program will provide one year of free professional water, electricity, and gas utility assessments to up to 35 commercial buildings throughout the 2021 calendar year. Each assessment includes data analysis on utility use and a monthly break-down of cost and consumption patterns. Recommended practices, guidance on potential cost savings and rebate assistance are included as a part of this program.

Why should my building participate?

This program can find inefficiencies in your building's water consumption, energy and natural gas use. Identifying these areas can reduce your overhead cost, saving you money. Past participants have saved millions of gallons of water and tens of thousands of dollars in overhead costs in less than one year. Results will vary site to site and are also dependent on implementing recommendations.

Who provides these assessments?

Through this program, Imperial Utilities & Sustainability, Inc. will provide 35 free monthly water and utility assessments through 2021 for qualifying businesses.

How do I apply?

Houston Public Works is now accepting applications for program participation.

Deadline for applications: January 31, 2021.

Monthly assessments will be provided on a first-come, first-served basis throughout the 2021 calendar year.

Does my building qualify?

In order to be eligible for Program services, the customer MUST meet the following qualifications:

- Must be a Houston Water customer
- Must be fully operational for at least 2 years (COH bills will be used for verification)
- Must be a building owner or an authorized agent or;
- A government entity or;
- A commercial customer or;
- A non-profit customer or;
- An educational institution
- If a central plant, may not service multiple customers
- Must have an individual meter or submeter